

CHICAGO LABOR STANDARDS

COVID-19 RESOURCE GUIDE

Complaint Type	For Example	Contact
Retaliation related to COVID-19	Retaliation re: exercise worker right to: quarantine, isolate, stay at home when sick; or care for family member; or Complaint about Min. Wage, Sick Leave	Chicago Office of Labor Standards www.Chicago.gov/laborstandards (312) 744-2211 Call 311, use the CHI 311 app
Public Health Guidelines	Employer not ensuring social distancing, signage, limited occupancy, curfew	Chicago Department of Business Affairs www.Chicago.gov/bacp Call 311, use the CHI 311 app
Food Industry	Social distancing and masking in grocery stores, restaurants	Within Chicago: <ul style="list-style-type: none"> • Call 311, use the CHI 311 app Cook County Dept of Public Health: <ul style="list-style-type: none"> • ccdph.covid19@cookcountyhhs.org • (708) 633-2599
COVID-19 at the Workplace	COVID-19 spread at a workplace (2+ cases within 2 weeks)	Within Chicago: Use redcap.link/chicovidreport or email: workplaceCOVID@cityofchicago.org Cook County Dept of Public Health: ccdph.covid19@cookcountyhhs.org (708) 633-2599 www.cookcountypublichealth.org/communicable-diseases/covid-19/workplaces/
General Questions	Questions about business compliance with health guidance	Chicago coronavirus@chicago.gov COVID hotline: (312) 746-4835 Cook County Dept of Public Health Ccdph.covid19@cookcountyhhs.org COVID hotline: (708) 633-2599
Private Sector and Federal Agency Workplace Safety and Health	A private sector or federal agency employee can file a safety and health or whistleblower complaint with USDOL OSHA; for FAQs, updates on guidance and enforcement related to Covid-19: https://www.osha.gov/coronavirus	USDOL OSHA Region V – IL Area Offices: https://www.osha.gov/contactus/bystate/IL/areaoffice or Call (800) 321-6742 or Online - Use the Online Complaint Form Whistleblower Protection Program USDOL's Wage and Hour Division (WHD) Covid-19 webpage: https://www.dol.gov/agencies/whd/pandemic
Health Standards (Public Sector)	A public sector employer is violating health guidance	IL OSHA (800) 972-4216 (consultation) (217) 782-9386 (enforcement) IL Department of Labor https://www2.illinois.gov/idol/Laws-Rules/safety/Pages/default.aspx

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Minimum Wage (Chicago)	Minimum hourly wage for workers in Chicago	Chicago Office of Labor Standards www.Chicago.gov/laborstandards (312) 744-2211 Call 311, use the CHI 311 app
Paid Sick Leave	Paid Sick Leave for workers in Chicago	
Fair Workweek	Predictable work schedules and pay for changes to work schedules for workers in Chicago – limited to specific industries	
Discrimination	Sexual harassment, housing and employment harassment, fair housing, landlords, source of income discrimination	Chicago Commission on Human Relations www.Chicago.gov/humanrelations (312) 744 4111
	Complaints that allege a pattern and practice of disability discrimination in housing, public accommodations, employment, or financial service.	Chicago Disability Right Bureau Office of the Attorney General Phone 312-814-5684 1-800-964-3013 (TTY) https://ag.state.il.us/rights/disabilityrights.htm !
Sanitary Conditions	Sanitary conditions at food establishments such as restaurants	Chicago Department of Public Health www.Chicago.gov/cdph
Minimum Wage (Cook County)	Minimum hourly wage for workers outside Chicago in Cook County	Cook County Human Rights Commission https://www.cookcountyil.gov/service/minimum-wage-ordinance (312) 443-5500
Unemployment Claims	Unemployment Insurance (UI) claims for those out of work	Illinois Department of Employment Security https://www2.illinois.gov/ides/Pages/default.aspx UI Claims: (800) 244-5631 UI Fraud and Theft: (800) 814-0513
Employment Practices	Employee misclassification, wage theft, discrimination, sexual harassment, prevailing wage, non-compete agreements, and workers' rights	IL Attorney General Workplace Rights Bureau www.illinoisattorneygeneral.gov (844) 740-5076 WorkplaceRights@atg.state.il.us
	Individual complaints for unpaid wages, vacation and commissions; staffing agency complaints; child labor enforcement; meal & rest breaks	IDOL Chicago Office 312-793-2800 https://www2.illinois.gov/idol/Pages/Complaints.aspx
Federal Fair Labor Standards, Federal Family Medical Leave Act (FMLA)	Minimum Wage, FMLA, Overtime, Child Labor, Denial of Leave, Discrimination (Disciplinary Action)	USDOL Wage and Hour Division: Call: 866-4-USWAGE (866-487-9243), or Chicago District Office:(312) 789-2950 or visit www.dol.gov/agencies/whd

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Labor Trafficking	Boss/employer threatened deportation or arrest if the worker did not comply with orders	<p>FREE LEGAL SERVICES</p> <p>Legal Aid Society of Metropolitan Family Services One North Dearborn, Suite 1000 Chicago, IL 60602 312.985.4105 https://www.LASChicago.org</p> <p>Legal Aid Chicago 120 S LaSalle St, Ste 900 Chicago, IL 60603 312.341.1070 https://www.legalaidchicago.org/get-help/</p> <p>National Immigrant Justice Center (foreign-born only) 224 S. Michigan Ave., Suite 600, Chicago, IL 60604 312.660.1370 https://immigrantjustice.org/</p> <p>Lifespan Call: 312.408.1210 https://life-span.org/domestic-violence-legal-services/</p> <p>Chicago Alliance Against Sexual Exploitation 773-244-2230 ext. 204 https://www.caase.org/legal-services/</p> <p>SOCIAL SERVICES</p> <p>Salvation Army STOP IT Program 24 Hour Hotline: 877-606-3158 https://centralusa.salvationarmy.org/stopit/</p> <p>Heartland Human Care Services (foreign-born only) 208 S LaSalle Ste 1300 Chicago, IL 60604 312.662.6185</p> <p>Dreamcatcher Foundation (Sex trafficking only) 5401 S Hyde Park Blvd, Apt 302 Chicago, IL 60615 773-936-9898</p>
	Boss/employer took and kept worker's identification documents	
	Boss/employer threatened violence against the worker or individuals whom the worker loves/supports	
	Worker owes money to an employer or recruiter and/or is not being paid what they were promised	
	Worker is living in dangerous, overcrowded or inhuman conditions provided by an employer	
	Someone is taking the worker's paychecks against their will (does not have to be an employer)	
Sex Trafficking	Individual is being forced/pressured to work or engage in the commercial sex trade	<p>Chicago Alliance Against Sexual Exploitation 773-244-2230 ext. 204 https://www.caase.org/legal-services/</p> <p>SOCIAL SERVICES</p> <p>Salvation Army STOP IT Program 24 Hour Hotline: 877-606-3158 https://centralusa.salvationarmy.org/stopit/</p> <p>Heartland Human Care Services (foreign-born only) 208 S LaSalle Ste 1300 Chicago, IL 60604 312.662.6185</p> <p>Dreamcatcher Foundation (Sex trafficking only) 5401 S Hyde Park Blvd, Apt 302 Chicago, IL 60615 773-936-9898</p>
	Individual is under the age of 18 and engaged in commercial sex	