

## WHO WE ARE

The Community Safety Coordination Center (CSCC) is a citywide coordination center that across City departments and sister agencies to ensure a comprehensive and coordinated approach to violence prevention. It uses a collaborative model for emergency pandemic response, which coordinates resources and information across the City, practitioners, nonprofits, and community-based organizations.

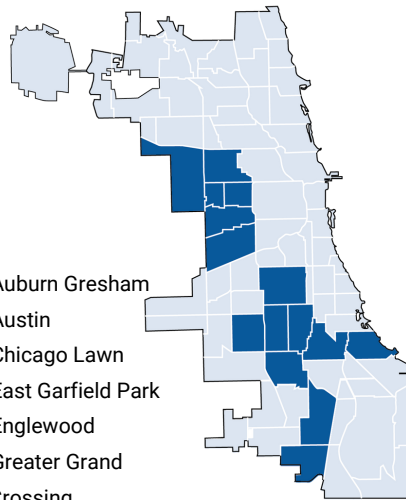
Since its inception, the CSCC has worked to ensure equitable investment in the communities that have historically experienced the greatest disinvestment and highest rates of violence. It is critical to collaborate across City departments and agencies to think holistically about what works in violence prevention and how to improve our collective efforts.

Our success also relies on community engagement staff who have deep connections and credibility in the communities that they represent and who work directly with the City to provide resources and support.

The goal is to create a sustainable community safety model that will be impactful in the communities with the highest levels of violence and in all 77 communities across Chicago.

## WHERE WE ARE FOCUSED

The CSCC works to increase community safety by prioritizing efforts in the 15 community areas most heavily impacted by violence. This is a crucial step in getting resources and opportunities to the individuals who need them most to positively change the trajectory of violence.



1. Auburn Gresham
2. Austin
3. Chicago Lawn
4. East Garfield Park
5. Englewood
6. Greater Grand Crossing
7. Humboldt Park
8. New City
9. North Lawndale
10. Roseland
11. South Lawndale
12. South Shore
13. West Englewood
14. West Garfield Park
15. West Pullman

## HOW WE WORK

### ✓ COMMUNITY-LED

To truly reduce violence, the CSCC understands that we need everyone onboard through centralized coordination of resources. Rather than implementing strategies through a hierarchical approach, the CSCC works in service of community, working hand in hand to create programming and intervention.

### ✓ DATA-INFORMED

The CSCC uses community-level data to drive its work, determining hot spots, trends/common themes, incident reviews, and correlation of incident to help identify areas within communities experiencing high rates of violence and structure our interventions accordingly.

### ✓ WHOLE-OF-CITY

The biggest challenges in community safety require efforts coordinated among multiple levels of government as well as private enterprise, nonprofits, and community organizations. The CSCC works across portfolio boundaries to achieve a shared goal of an integrated government response to violence.

### ✓ COORDINATION

The CSCC coordinates across 22 City departments and sister agencies to create and implement a community safety framework that helps the City execute a public health approach to violence prevention and ensure equitable investment in the communities with the highest levels of violence.

## WHAT WE DO

### CLEAN VACANT LOTS

The CSCC executes beautification strategies to repurpose vacant lots and aid in urban revitalization efforts. This place-based approach in our city has impacted crime rates by increasing green space known to have a positive impact on community and mental health, creating an inviting space for local residents and empowering communities to work towards positive change.

### COORDINATE HIGH-RISK INTERVENTION TEAMS

The CSCC, in partnership with community organizations, has formed High Risk Intervention Teams that conduct weekly hyperlocal violence reviews. These teams represent a holistic and coordinated effort between the City and community partners working to identify what is driving violence in each community area and develop solutions to quickly combat violence.

### DRIVE BEHAVIORAL CHANGE

The CSCC partners with community to create and activate initiatives that drive behavioral change and advance a positive narrative around the communities and individuals impacted by violence. By utilizing paid, earned and owned media, the CSCC aims to increase individual and collective responsibility for violence reduction.

### PROVIDE PERSONAL SECURITY RESOURCES

The CSCC helps Chicago residents and business owners obtain private security devices to protect their property and feel safe by providing reimbursement for purchase of outdoor security cameras, outdoor lighting, and vehicular tracking devices. To remove financial barriers, we also provide private security devices based on income.

### ADDRESS TRAUMA

The CSCC conducts trauma-informed mental health skills trainings that support persons who are most likely to encounter individuals and families who have experienced the impacts of community violence. Additionally, the CSCC provides emergency compensation to address immediate financial needs of gun violence victims and their families.

### PRIORITIZE CITY SERVICES

The CSCC implements a multi-layered engagement strategy that solicits feedback from community members, city departments and subject matter experts to drive our violence reduction strategy. We provide the tools and resources needed to strengthen communities, like block clubs, with a particular focus on the most violent blocks in 15 community areas.

## CROSS-DEPARTMENTAL COORDINATION

**DEVELOPED A COMMUNITY SAFETY FRAMEWORK**

Smallest Population Impacted

- Crisis Response
- Support for Individuals at Risk
- Community Revitalization & Reinvestment
- Systemic Transformation

Largest Population Impacted

**USED ACROSS 22 CITY DEPARTMENTS & SISTER AGENCIES**

TO ENSURE A **COMPREHENSIVE, PUBLIC HEALTH** APPROACH TO COMMUNITY VIOLENCE

## HYPERLOCAL STRATEGY

**PRIORITIZING RESOURCES AND SERVICES IN**

**15** COMMUNITY AREAS **ON THE TOP**

**5%** OF BLOCKS EXPERIENCING VIOLENCE



## ENGAGEMENT

CREATED THE COMMUNITY SAFETY LEADERSHIP COLLECTIVE



TO SERVE AS A STEERING COMMITTEE FOR THE COMMUNITY SAFETY COORDINATION CENTER

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**STARTED 06** HIGH-RISK INTERVENTION TEAMS

TO COORDINATE VIOLENCE PREVENTION AND RESPONSE AT THE COMMUNITY LEVEL

**EMBEDDED 08** COMMUNITY REPRESENTATIVES AT THE CSCC

## COMMUNITY EVENTS

**WE HELD OR SUPPORTED 79** EVENTS TO PROMOTE SAFETY & COMMUNITY COHESION

- COMMUNITY ACTION KICK OFF
- LET'S GET BACK TO SCHOOL
- COMMUNITY SAFETY TOWN HALLS
- MENTAL HEALTH SKILLS BUILDING TRAININGS
- TABLETOP EXERCISES
- LOW-KEY KICKBACKS
- YEAR OF HEALING RIPPLE EFFECT WALK
- SYMPOSIUM ON TRAUMA-INFORMED RESPONSE TO VIOLENCE
- MENTAL HEALTH SKILLS BUILDING FALL CONVENING
- PAINT THE HOOD ORANGE
- CLEAN AND GREEN

## ADDRESSING TRAUMA

**BUILT OUR TRAUMA-INFORMED STRATEGY THROUGH:**

- NEEDS ASSESSMENT → SYMPOSIUM ON TRAUMA-INFORMED RESPONSE TO VIOLENCE
- IMPLEMENTATION → MENTAL HEALTH SKILL BUILDING TRAINING
- EVALUATION → FALL CONVENING

**250+** COMMUNITY LEADERS TRAINED IN MENTAL HEALTH SKILLS BUILDING

## CHANGING THE NARRATIVE

**OVER 15M** SOCIAL MEDIA & RADIO IMPRESSIONS

**800K** SOCIAL MEDIA VIDEO VIEWS

OUR SOCIAL MEDIA ACCOUNTS HAVE REACHED **OVER 2M** PEOPLE

FROM THE RIPPLE EFFECT CAMPAIGN

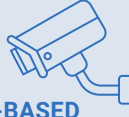

SINCE MAY 31 2022

## HOME & BUSINESS PROTECTION PROGRAM

**MORE THAN 4,540** APPLICATIONS RECEIVED:

- FOR THE REBATE PROGRAM
- 2,134** FOR THE INCOME-BASED PROGRAM

**OVER \$940,000** IN REIMBURSEMENT PAYMENTS APPROVED

## STREETScape IMPROVEMENTS

**OVER 400** PUBLIC SAFETY INFRASTRUCTURE ISSUES ADDRESSED

- 475+** VACANT LOTS CLEANED
- 130+** VACANT LOTS GREENED
- 50+** VACANT LOTS FENCED