



**DEPARTMENT OF PROCUREMENT SERVICES
NON-COMPETITIVE REVIEW BOARD (NCRB) APPLICATION
JUSTIFICATION FOR NON-COMPETITIVE PROCUREMENT WORKSHEET**

All applicable information on this worksheet must be addressed using each question found on the "Instructions for Non-Competitive Procurement Application" in this application.

Justification for Non-Competitive Procurement Worksheet

PROCUREMENT HISTORY

1. The first generation 911 system was developed jointly by engineering teams from Illinois Bell and AT&T and put in service in 1976. In the early 1990s the City of Chicago began engineering discussions with Ameritech for a state of the art replacement S911 System. Ameritech and Lucent led the design and developments efforts that resulted in a one of a kind architecture under an S911 Emergency Communications System Agreement, dated May 25, 1994. Concise testing intervals led to a phase-over from the 911 system to the new S911 system, located at 1411 W. Madison Street. This phase-over was completed in 13 different steps, one radio zone at a time from August 1995 to January 18, 1996. The S911 System was awarded under PO #T27025; contract term 05/25/94-12/31/08. The new contract was awarded to Motorola Solutions Connectivity, Inc. on December 21, 2023 PO 200495. PSA is requesting additional time to allow for the network implementation phase for the new system, which is anticipated to take approximately 24 months with a anticipated go live date of September 24, 2026. AT&T is the current contractor for Public Safety Answering Point (PSAP) for all Public Safety Departments. AT&T has agreed to stay on board during the transition period with Motorola.

On January 18, 2007, the S911 Agreement between the City of Chicago and AT&T was due to expire in December 31, 2008. An Amendment for a time extension to the contract was granted. The City had to continue the efforts of this one of kind system which had been developed uniquely for OEMC. Consequently, the pinnacle ACD equipment was discontinued and Lucent would no longer support the ACD system which was resident in the Monroe and Canal platform. In an effort to improve efficiencies, enhance public safety and regenerate the S911 System, the City entered into a new Agreement with AT&T under PO#14026. This contract was in place until 3/12/2018 for the City's existing emergency communications technical platform. Note that OEMC requested a time extension to June 12, 2018 (Requisition 203981). It has the state of the art E911 technical platform employing Computer Telephony Integration (CTI) and has not been implemented for OEMC's usage.

OEMC began construction on September 11, 2012 to replace the S911 System and was completed in early 2013. The call handling equipment has been upgraded from a hardware perspective over the last 2 years. This request includes a time extension and vendor limit increase. The 2-year extension will cover the monthly maintenance costs on the Public Safety Answering Point (PSAP) as well as 9-1-1 network charges.

The monthly maintenance AT&T provides is for continuous support of the (24X7X365) network, support of the ISDN-BRI links used at each VESTA workstation, and as well as on-site support of ISDN terminating equipment for each VESTA workstation. Additionally, AT&T provides this continuous (24X7X365) on-site support of the VESTA workstations at the OEMC and the ARS. AT&T also supports the SR-ALI database platforms at Northbrook IL and Southfield, MI, which are used by the VESTA ACD-based E9-1-1 platform.

2. This request is for a continuation of existing services while the new system is being built. It encompasses a two (2) year time extension for services under PO 155121.

3. The level of service to the current 911 System does not allow for competitive bidding. The system is too complex and was developed uniquely for the City's systems in 1994 by AT&T. AT&T has developed, configured and maintained the S911 System for over 30 years. The system is proprietary and there is no other vendor with the experience to maintain this system. The AT&T staffs are subject matter experts and have unique knowledge of this system. No other vendor has the ability to perform these services.

4. This does not apply; therefore, no research was done, because of its unique design by AT&T. AT&T has provided consulting and maintenance since the original development of the S911 System. They have the unique knowledge and capability to maintain this system, which is proprietary. No other company would be able to provide such high level service as AT&T and the system is proprietary.



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5. As result of a public solicitation, a contract for Next Generation 9-1-1 (NG9-1-1) IP Enabled Network implementatio, Maintance Services and IP Based PSAP was awarded to Motorola Solutions Connectivity, Inc. on 12/21/2023 under 200495. The Contractor is in the process of building the new system and anticipates a "go live" date in approximately 18-24 months. The requested modification to PO 155121 is continuity in service for the current system. The new system under PO 200495 will replace the current system. .

6. Due to the proprietary and exclusivity of the vendor's products under the awarded contract (PO 14026), these services do not lend the opportunity to competitively bid these services.

ESTIMATED COST

1. The total vendor limit increase needed for the contract extension is \$9 million. The monthly costs are for the continuation of services, that include replacement and maintenance services, which include the hardware refresh and PSAP maintenance are \$375,000 per month. We anticipate spending \$9 million over the next two (2) year extension period.

The funding source is

024.0353 .0514200.0197.220197.0000 \$4.5M x 2 years= \$9,000,000.00

Total: \$4.5M per year, \$9M total

2. The estimated costs, broken out per year, are as follows.

First year anticipated costs- \$4,500,000.00

Second year anticipated costs- \$4,500,000.00

3. These costs are based on AT&T's quotes (included in packet). In addition, the ongoing maintenance costs are currently part of PO 155151. The detailed charges are included as an attachment in this packet.

4. The entire 9-1-1 network, infrastructure, and all hardware associated with 9-1-1 call handling for the City of Chicago has been built and maintained by AT&T and its subcontractor(s). The City has a significant investment in this system.

5. The proposal selected is the most cost effective plan for the City and provides us with a clear upgrade path while the new contractor for this service Motorola Solutions Connectivity, Inc. under PO 200495 awarded on 12/21/2023 builds out the new system. The Contractor anticipates a "go live" date in approximately 18-24 months.

SCHEDULE REQUIREMENTS

1. This continuation for network replacement and maintenance is for continuation of services per our last request the 9-1-1 Operations Floor was at end of life. It was running on Windows XP, which was no longer supported by Microsoft, and it was running on old workstations that need replacement. It was determined that an upgrade was needed in order to maintain current operations during the refresh of the identified hardware and servers. The schedule was based to upgrade equipment in the quickest possible time. AT&T must continue to provide network replacement and maintenance to the hardware as is proprietary to AT&T, and their staff specialize in all work related.

2. This does not apply.

3. All hardware components of the 9-1-1 call answering system will continue to be maintain each hardware component upon extension.

4. This does not apply.

EXCLUSIVE OR UNIQUE CAPABILITY

1. Illinois Bell and Ameritech/AT&T developed the first generation 911 system in 1976. Ameritech/AT&T developed a one of its kind architecture in 1994. AT&T has developed, configured and maintained the S911 System for over 30 years. The system is proprietary and there is no other vendor with the experience to maintain this system. The AT&T



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- 1. staff, along with its subcontractors, are subject matter experts and have unique knowledge of this system.
- 2. AT&T has staff who are specialists in undertaking this work. No other company can complete upgrade and refresh.
- 3. Illinois Bell and Ameritech/AT&T have over 30 years' experience with the City's S911 System.
- 4. The vendor possess the ability to fully test all new hardware and system components on site at the OEMC.
- 5. AT&T was the original designer and installer of the current 9-1-1 call answering system and has been the sole source of maintenance and support of the system over the life of the contract.
- 6. The hardware previously installed requires maintenance by the vendor as the best replacements for the current system that will integrate into the current network environment, which is essential for the uninterrupted operation of the 9-1-1 call system.
- 7. The equipment and specialized staff must be used for this work. There are no vendors who can provide the hardware replacement and refresh maintenance that is necessary to maintain this system. This is critical to public safety. Competitive bidding is not an option.
- 8. Replacement parts and maintenance services cannot be obtained from another vendor. AT&T is the only vendor that can complete the hardware upgrade and refresh.

OTHER

AT&T is critical to the OEMC's public safety mission. Without AT&T and this contract, there is a high likelihood that the system will malfunction and result in catastrophe to individuals.



Attach required forms for each procurement type and detailed scope of services and/or specifications and forward original documents to the Chief Procurement Officer; City Hall, Room 806.

Date: **05/08/2024**

Department Name:
Public Safety Administration

Requisition No: **585067** Specification No: **47978**

PO No: **155121** Modification No:

Contract Liaison:
Yolanda Hopkins

Telephone:
(312) 745-5640

Email:
yolanda.hopkins@cityofchicago.org

Project / Program Manager:
Kevin Pater

Telephone:
(312)745-3710

Email:
kevin.pater@cityofchicago.org

For Blanket Agreements, the lead department must consult with other departments who may want to participate in the Blanket Agreement. If grant funded, attach copy of the approved grant application and other terms and conditions of the funding source.

Note:
 1) **Funding:** Attach information if multiple funding lines
 2) **Individual Contract Services:** Include approval form signed by all parties
 3) **ITGB:** If project valued at \$100,000.00 or more, attach approval transmittal sheet.

Contract Liaison Signature

By signing this form, I attest that all information provided is true and accurate.

Project Title: 911 System Network Replacement and Maintenance Services OEMC 911 Public Emergency Services

Project Description: Non-Competitive Review Board (NCRB) Sole Source
PSA on behalf of OEMC is requesting a two (2) year time extension and a vendor limit increase of \$9M to PO 155121 "Replacement and Maintenance of the OEMC 911 Public Emergency Systems"

Funding:

Corporate Bond Enterprise Grant Other:
 IDOT/Transit IDOT/Highway FHWA FTA FAA

LINE	FY	FUND	DEPT	ORGN	APPR	ACTV	PROJECT	RPTG	ESTDOLLAR AMOUNT
024	0353	051	4200	0197	220197				\$9,000,000.00

Check One:
 New Contract Request

**By signing below, I attest the estimates provided for this contract are true and accurate.*

**Project / Program Manager Signature*

**Commissioner/Authorized Designee Signature*

Purchase Order Information:

Contract Term (No. of Months): _____

Extension Options (Rate of Recurrence): _____

Estimated Spend/Value: \$ _____

Grant Commitment / Expiration Date: _____

Pre-Bid/Submittal Conference: Yes No
 Mandatory Site Visit

Purchase Order Type:

Blanket/Purchase Order (DUR)
 Master Consultant Agreement (Task Order)
 Standard/One-Time Purchase

Procurement Method:

Bid RFP RFQ RFI
 Small Order

Contract Type:

Architect Engineering Commodity Construction JOC SBI
 Professional Services Revenue Generating Vehicle & Heavy Equipment
 Work Service Joint Procurement Reference Contract

Special Approvals Required:

Emergency
 Non-Competitive Review Board (NCRB)
 Request for Individual Contract Services
 Information Technology Governance Board (ITGB)
 IDOT Concurrence

Modification or Amendment

Modification Information:

PO Start Date: **03/05/2021**
 PO End Date: **09/24/2026**

Amount (Increase/Reduction): _____

MBE/WBE/DBE Analysis: (Attach MBE/WBE/DBE Goal Setting Memo)

Full Compliance Contract Specific Goals
 No Stated Goals Waiver Request

Risk Management / EDS / IDOT

Insurance Requirements (included) Yes No
 EDS Certification of Filing (included) Yes No
 IDOT Concurrence (required) Yes No

Safety Enhancing Vehicle Equipment (MCC 2-92-597) Yes ___ No

Modification/Amendment Type:

Time Extension Scope Change/Price Increase /Additional Line Item(s)
 Vendor Limit Increase Requisition Encumbrance Adjustment
 Other (specify): _____

Vendor Information

Name: **AT&T**

Contact: **Bradley Harris**

Address: **225 Randolph St., Fl 23C, Chicago, IL 60608**

E-mail: **BH4593@ATT.com**


Phone: **312-213-0282**



CITY OF CHICAGO

OFFICE OF PUBLIC SAFETY ADMINISTRATION

TO: Aileen Velazquez, Chief Procurement Officer
DEPARTMENT OF PROCUREMENT SERVICES (DPS)

FROM: 
Anastasia Walker, Executive Director
PUBLIC SAFETY ADMINISTRATION (PSA)

DATE: February 28, 2024

SUBJECT: 911 System Network Replacement and Maintenance Services
OEMC 911 Public Emergency Services
Contract Amendment NCRB Sole Source
AT&T Corp
Req No: 585067/ Spec No.: 47978 / PO No.: 155121 (formerly 14026)
Original Start Date: 03/05/2021
Original End Date: 07/12/2022
New Requested End Date: 09/24/2026

The Office of Public Safety Administration (PSA) respectfully submits this package to the Non-Competitive Review Board (NCRB) for review and approval of a second unscheduled contract amendment with AT&T Corp which expires September 24, 2024. This request is due to comprehensive negotiations between the City and the Contractor regarding the terms of the new contract. The new contract was awarded to Motorola Solutions Connectivity, Inc. on December 21, 2023. PSA is requesting a vendor limit increase in the amount of \$9M, and a time extension for two (2) years, or until the new system is fully implemented under Motorola Solutions Connectivity, Inc., PO 200495. Additional time is required to allow for the network implementation phase for the new system, which PSA anticipates will take approximately 24 months. AT&T is the current contractor for Public Safety Answering Point (PSAP) for all Public Safety Departments. AT&T has agreed to stay on board during the transition period with Motorola.

Under this extension and vendor limit increase, AT&T will provide continuous maintenance support. The contractor will refresh and maintain all workstations, hardware, and servers at all OEMC sites. These sites include Chicago Police Department, Chicago Fire Department, 3-1-1 Center, Chicago Training Center, the 911 Center, and the Chicago Development Test Lab.

History

The original contract for AT&T was awarded on February 1, 2007, under PO 14026. On March 5, 2021, a transfer agreement was executed by the City due to a vendor name change, AT&T Corp, which resulted in PO 155121. AT&T has provided consulting and maintenance since the original development of the 911 system. This

system is proprietary to AT&T. Monthly costs include continuation of services that include replacement and maintenance, which include hardware refresh and Public Safety Answering Point (PSAP) maintenance.

The level of service to the current 911 System does not allow for competitive bidding. The system is too complex and was developed uniquely for the City's systems in 1994 by AT&T. AT&T has developed, configured and maintained the S911 System for over 30 years. The system is proprietary and there is no other vendor with the experience to maintain this system. The AT&T staff are subject matter experts and have unique knowledge of this system. No other vendor has the ability to perform these services.

IMPACT

A new RFP for Next Generation 9-1-1 (NG 9-1-1) has been awarded to Motorola Solutions Inc under specification number 1178850A. This current contract must be in place consistently prior to award and during the transition period of the new contract.

AT&T was the original designer and installer of the current 9-1-1 call answering system and has been the sole source of maintenance and support of the system over the life of the contract. If the City does not have the technical support for the current 9-1-1 system while the RFP is being finalized it would be detrimental to Public Safety.

Supporting Documentation

In support of this request, please find the attachments:

1. Non-Competitive Review Board Application (NCRB)
2. DPS Project Checklist
3. AT&T Sole Source Justification for Amendment
4. AT&T Scope of Work and Compensation Schedule
5. AT&T Compliance Plan
 - a. Good Faith Effort Plan
 - b. Subcontractors' Schedules C1 and D1
 - c. Certification Letter
6. OEMC Compliance Concurrence Letter
7. Approved DPS OBM Form
8. Professional Services Insurance Requirements
9. AT&T Certificates of Insurance
10. Economic Disclosure Statement Certificate

The funding line for this procurement will be 024-0100-0514200-01189-220189. Requisition #585067 has been prepared and forwarded for further processing upon your approval.

If you should have any questions, please contact Kevin Pater, at 312-745-3710 or via e-mail at kevin.pater@cityofchicago.org.


cc: Frank Lindbloom, PSA
Natalie Gutierrez, PSA
Lisa Clark, PSA
Dan Casey, PSA
Will Ramey, PSA



CITY OF CHICAGO

OFFICE OF PUBLIC SAFETY ADMINISTRATION

TO: Aileen Velazquez, Chief Procurement Officer
DEPARTMENT OF PROCUREMENT SERVICES (DPS)

FROM: 
Anastasia Walker, Executive Director
PUBLIC SAFETY ADMINISTRATION (PSA)

DATE: February 28, 2024

SUBJECT: Compliance Concurrence - Request for Full Waiver (0% MBE / 0% WBE)
Contract Amendment NCRB Sole Source
AT&T Corp
Replacement and Maintenance of the OEMC 911 Public Emergency
System
Contract: 155121 Specification: 47978 Requisition: 585067

The Office of Public Safety Administration (PSA) understands that AT&T's ability to subcontract the portion of the contract that is being extended is extremely difficult, the maintenance support and Network/Transport Services portion of the contract is utilized through AT&T's proprietary infrastructure. For this reason, AT&T's ability to provide subcontracting opportunities is costly and impractical. The subcontracting opportunities involving the maintenance services are extremely limited due to the nature and complexity of the equipment and the maintenance support requirements under the contract. Therefore, PSA agrees with AT&T's request for a full waiver for this amendment.

Your assistance in this matter is appreciated. If you should have any questions, please contact Kevin Pater, Contracts Administrator at 312-745-3710 or kevin.pater@cityofchicago.org.

cc: Frank Lindbloom, PSA
Natalie Gutierrez, PSA
Kevin Pater, PSA
Lisa Clark, PSA
Dan Casey, PSA
Will Ramey, PSA

Contract Goal Participation Determination Form

Project Title: Replacement and Maintenance of the OEMC 911 Public Emergency System Contract Amendment - NCRB Sole Source

Project Description:

Two (2) year time extension and \$9M vendor limit increase for the above mentioned contract with AT&T Corp.

Specification No. 47978 Requisition No. 585067

Funding Source(s): City Federal Other _____

Target Market: Yes No MBI SBI I SBI II

No Stated Goal: Yes No

Previous Contract No(s): 155121

SCOPE OF WORK:

PSA is requesting a two (2) year time extension and \$9M vendor limit increase for continuity in services for the 911 system network. A new contract was awarded to Motorola Solutions Connectivity, Inc. as PO 200495 on 12/21/2023. The modification to PO 155121 is necessary to maintain 911 service while the network implementation phase for the replacement system is completed.

SUBCONTRACTING OPPORTUNITIES

(Subcontracting opportunity list is based on specialty areas of known Certified MBE/WBE/VBE/DBE contractors)

Type of Work	Estimated Dollar Amount	Percentage of Total Contract	Goal Percentage of Participation			
			MBE%	WBE%	VBE%	DBE%
TOTAL						

TOTAL ESTIMATED CONTRACT VALUE \$ \$ 9,000,000.00

GOAL RECOMMENDATION: MBE participation 0 WBE participation 0 VBE participation 0 DBE participation 0

For Construction Projects Only

RECOMMENDED PROJECT AREA: YES NO (If yes, attach a project/community areas map) _____%

Recommended:



 (User Department Authorized Signature)
 Public Safety Administration

 (Name of User Department)

03/18/24

 Date

Department of Procurement Services

Approved By:

Gabriel Rodriguez, Deputy Procurement Officer
 Tammi Morgan, Contracting Equity Officer

 Date

EXHIBIT A
STATEMENT OF WORK

[177 Pages, including Cover Page and Table of Contents,
separately bound]

The Scope of Services for this extension period will remain the same.

A handwritten signature in black ink, appearing to read 'Kevin Pater', is written over a horizontal line.

Kevin Pater, Contracts Administrator
Office of Public Safety Administration

Dominic Savone
Sales Manager
GEM Sales

AT&T GEM Sales
23500 Northwestern Hwy Bld W
Southfield, MI 48075
Phone: 312-315-0130
Email: ds3792@att.com



February 26, 2024

Anne Davis

Contracts Coordinator

City of Chicago | Office of Public Safety Administration (PSA)

3510 South Michigan Avenue, 3rd Floor | Chicago, Illinois 60653

Subject: MBE/WBE Waiver

Ref: Maintenance of the OEMC 911 Public Emergency Systems
Contract 155121

AT&T, respectfully requests the waiver of the Minority and Woman's Business Enterprise (MBE/WBE) requirements for the two year extension agreement. AT&T has provided support and maintenance for the 911 Emergency Communication Network since 1994 and has met all indirect participation requirements set forth in the existing agreement.

In the case of utilization of a MBE/WBE, AT&T has extremely limited subcontracting opportunities within this contract due to Tariff and Local Union Requirements. The extension agreement consists of maintenance support and Network/Transport Services which are utilized through AT&T's proprietary infrastructure. For this reason, AT&T's ability to provide subcontracting opportunities is costly and impractical.

The subcontracting opportunities involving the maintenance services on the applicable equipment are also extremely limited due to the nature and complexity of the equipment and the maintenance support requirements under the said contract. The system is being supported on manufactured discontinued equipment and requires unique and limited personnel that can only be provided by AT&T's subcontractors due to the propriety infrastructure. As such, a significant dependency on AT&T personnel is necessary to ensure network functionality.

AT&T is committed to the City of Chicago's Minority Business Policy; it is only as a result of the limited opportunities within this Contract Extension that we request the waiver from the M/WBE requirement. For your review is the background pertaining to the original system implementation.

We look forward to your favorable reply.

Sincerely,



Dominic Savone
Sales Manager

Dominic Savone
Sales Manager
GEM Sales

AT&T GEM Sales
23500 Northwestern Hwy Bld W
Southfield, MI 48075
Phone: 312-315-0130
Email: ds3792@att.com



CERTIFICATE OF LIABILITY INSURANCE

DATE (MM/DD/YYYY)
01/29/2024

THIS CERTIFICATE IS ISSUED AS A MATTER OF INFORMATION ONLY AND CONFERS NO RIGHTS UPON THE CERTIFICATE HOLDER. THIS CERTIFICATE DOES NOT AFFIRMATIVELY OR NEGATIVELY AMEND, EXTEND OR ALTER THE COVERAGE AFFORDED BY THE POLICIES BELOW. THIS CERTIFICATE OF INSURANCE DOES NOT CONSTITUTE A CONTRACT BETWEEN THE ISSUING INSURER(S), AUTHORIZED REPRESENTATIVE OR PRODUCER, AND THE CERTIFICATE HOLDER.

IMPORTANT: If the certificate holder is an ADDITIONAL INSURED, the policy(ies) must have ADDITIONAL INSURED provisions or be endorsed. If SUBROGATION IS WAIVED, subject to the terms and conditions of the policy, certain policies may require an endorsement. A statement on this certificate does not confer rights to the certificate holder in lieu of such endorsement(s).

PRODUCER MARSH USA, LLC. 800 Market Street, Suite 1800 St. Louis, MO 63101	CONTACT NAME: Marsh U.S. Operations	FAX (A/C, No):
	PHONE (A/C, No, Ext): 866-966-4664	E-MAIL ADDRESS: Att.CertRequest@marsh.com
CN103150778-E&O-23-24 N Y bh4593 N	INSURER(S) AFFORDING COVERAGE	
INSURED AT&T Corp. One AT&T Plaza 208 South Akard Room 1820 Dallas, TX 75202	INSURER A : Old Republic Insurance Company	NAIC # 24147
	INSURER B :	
	INSURER C :	
	INSURER D :	
	INSURER E :	
	INSURER F :	

COVERAGES **CERTIFICATE NUMBER:** CHI-010530707-01 **REVISION NUMBER:** 2

THIS IS TO CERTIFY THAT THE POLICIES OF INSURANCE LISTED BELOW HAVE BEEN ISSUED TO THE INSURED NAMED ABOVE FOR THE POLICY PERIOD INDICATED. NOTWITHSTANDING ANY REQUIREMENT, TERM OR CONDITION OF ANY CONTRACT OR OTHER DOCUMENT WITH RESPECT TO WHICH THIS CERTIFICATE MAY BE ISSUED OR MAY PERTAIN, THE INSURANCE AFFORDED BY THE POLICIES DESCRIBED HEREIN IS SUBJECT TO ALL THE TERMS, EXCLUSIONS AND CONDITIONS OF SUCH POLICIES. LIMITS SHOWN MAY HAVE BEEN REDUCED BY PAID CLAIMS.

INSR LTR	TYPE OF INSURANCE	ADDL INSD	SUBR WVD	POLICY NUMBER	POLICY EFF (MM/DD/YYYY)	POLICY EXP (MM/DD/YYYY)	LIMITS	
	COMMERCIAL GENERAL LIABILITY <input type="checkbox"/> CLAIMS-MADE <input type="checkbox"/> OCCUR GEN'L AGGREGATE LIMIT APPLIES PER: <input type="checkbox"/> POLICY <input type="checkbox"/> PRO-JECT <input type="checkbox"/> LOC OTHER:						EACH OCCURRENCE	\$
	AUTOMOBILE LIABILITY <input type="checkbox"/> ANY AUTO <input type="checkbox"/> OWNED AUTOS ONLY <input type="checkbox"/> SCHEDULED AUTOS <input type="checkbox"/> HIRED AUTOS ONLY <input type="checkbox"/> NON-OWNED AUTOS ONLY						COMBINED SINGLE LIMIT (Ea accident)	\$
	UMBRELLA LIAB <input type="checkbox"/> OCCUR EXCESS LIAB <input type="checkbox"/> CLAIMS-MADE DED RETENTION \$						EACH OCCURRENCE	\$
	WORKERS COMPENSATION AND EMPLOYERS' LIABILITY ANY PROPRIETOR/PARTNER/EXECUTIVE OFFICER/MEMBER EXCLUDED? (Mandatory in NH) If yes, describe under DESCRIPTION OF OPERATIONS below	Y/N	N/A				PER STATUTE	OTH-ER
A	Professional Liability SIR Value			MWZZ 314493 23	06/01/2023	06/01/2024	LIMIT	2,000,000
							SIR	10,000,000

DESCRIPTION OF OPERATIONS / LOCATIONS / VEHICLES (ACORD 101, Additional Remarks Schedule, may be attached if more space is required)

CERTIFICATE HOLDER City of Chicago Department of Procurement Services Attn: Joseph Chan 121 North LaSalle Street, Room 806 Chicago, IL 60602	CANCELLATION SHOULD ANY OF THE ABOVE DESCRIBED POLICIES BE CANCELLED BEFORE THE EXPIRATION DATE THEREOF, NOTICE WILL BE DELIVERED IN ACCORDANCE WITH THE POLICY PROVISIONS. AUTHORIZED REPRESENTATIVE <i>Marsh USA LLC</i>
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Certificate of Property Self Insurance

Attn: AT&T Services Inc.
Risk Management
308 S. Akard, Floor 19
Dallas, TX 75202

Type of Insurance	Description	Type of Limits	Limits of Liability
Property	All Risks	Per Occurrence	Replacement Cost

Affiliates of AT&T's self-insurance will act as if commercial property insurance had been purchased. As contractually obligated, AT&T's self-insurance includes All Perils; Extended Perils – Flood, Earthquake; Business Interruption/Loss of Rents; Construction in Progress; and will waive their rights to recover from the other for any and all loss of or damage to their respective property if such loss or damage is covered, or required by this contractual obligation to be covered, by a valid and collectible commercial insurance policy or self-insurance; including 'additional insured' and 'loss payees'.
The entity shown below provides coverage under its program of self-insurance. Legal entity to which this certificate applies is:

AT&T Legal Entity Name

AT&T Corp.

Description of Operations/Locations:

* Attention

Joseph Chan

* Holder Name

City of Chicago

* Street Address

121 N. LaSalle Street

* City:

Chicago

State:

IL

* ZIP

60602

* Email Address:

joseph.chan@cityofchicago.org

Date Issued

1/29/2024

* Lease End Date

1/31/2025

* AT&T Employee Name

HARRIS, BRADLEY A

Employee Email:

bh4593@att.com

Attachments

There is nothing attached

Attach file

Issued By:

AT&T Services, Inc
Wayne K Johnson

CANCELLATION:

Should any of the above described self-insured coverages be canceled or materially altered before one year after the issuance of this Certificate, the Company will endeavor to mail thirty (30) days written notice to the certificate holder named above. Failure to mail such notice shall impose no obligation or liability of any kind upon the Company, its agents or representatives. The limits evidenced on the above certificate will not increase or reduce those insurance limits set forth within the stated requirements of the contract to which this certificate applies. The giving of this Certificate will not increase the limits of the Company's liability to the Holder.



CERTIFICATE OF FILING FOR
CITY OF CHICAGO ECONOMIC DISCLOSURE STATEMENT

EDS Number: 195537
Certificate Printed on: 02/21/2024

Date of This Filing:02/21/2024 04:49 PM
Original Filing Date:02/21/2024 04:49 PM

Disclosing Party: AT&T Corp.
Filed by: Brad Allen Harris

Title:Client Solution Executive

Matter: Maintenance of the OEMC 911 Public
Emergency Systems Contract 155121
Applicant: AT&T Corp.
Specification #: 47978
Contract #: 155121

The Economic Disclosure Statement referenced above has been electronically filed with the City. Please provide a copy of this Certificate of Filing to your city contact with other required documents pertaining to the Matter. For additional guidance as to when to provide this Certificate and other required documents, please follow instructions provided to you about the Matter or consult with your City contact.

A copy of the EDS may be viewed and printed by visiting <https://webapps1.chicago.gov/eds> and entering the EDS number into the EDS Search. Prior to contract award, the filing is accessible online only to the disclosing party and the City, but is still subject to the Illinois Freedom of Information Act. The filing is visible online to the public after contract award.

Dominic Savone
Sales Manager
GEM Sales

AT&T Business-GEM
23500 Northwest Hwy Bldg W
Southfield, MI. 48075
Phone: 312-315-0130
Email: ds3792@att.com



February 22, 2024

Daniel Casey
Managing Deputy Director
City of Chicago
Office of Public Safety Administration
3510 S. Michigan Ave.
Chicago, IL 60653

Subject: Sole Source Justification
Exclusivity Request

Ref: Maintenance of the OEMC 911 Public Emergency Systems
Contract 155121

The City of Chicago OEMC E911 telephony service is a collection of AT&T provided mission critical systems and associated services with many integrated components that service the Public Safety Answering Points (PSAP). This total solution approach is the foundation for the City of Chicago's current 911 system stability and is critical to processing 911 calls efficiently and reliably. AT&T has provided this total solution approach including support and maintenance for the City of Chicago 911 Emergency Communication Network since 1994. AT&T owns the DMS-100 central office components that route 100% of all 911 calls to the City of Chicago PSAP's and provides support for all the necessary transport services to deliver a 911 call. AT&T also provides maintenance and support for all the installed servers and work stations.

Contract 155121 consists of maintenance support which is utilized through AT&T's proprietary infrastructure and specialized partners. AT&T is a total solution provider: support, installation, and maintenance for every component of the managed 911 solution are provided. This includes the AT&T owned DMS 100 central office components necessary for 911 call routing, customer premise equipment (CPE), maintenance and 24x7x365 support. The Airbus Vesta DMS 100 system design and operation is integrated with the AT&T DDMS 100 central office switching system and together they function as one 911 system. Vesta DMS 100 is therefore dependent upon the continued integration, configuration and interoperation with the AT&T DMS 100's and the network connections from the AT&T central offices directly to each Vest DMS call taking

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position at all City of Chicago 911 call answering locations. As such, a significant dependency on AT&T personnel is necessary to ensure network functionality and operations. Motorola does not have any other Vesta DMS 100 trained and experienced service and support personnel with any other authorized service providers within 500 miles of the City of Chicago. For this reason, the City of Chicago's ability to find other partners to provide this service is very limited.

AT&T is committed to the continuation of our longstanding partnership with the City of Chicago. AT&T's proprietary system has provided consistent reliability over a long period of time, assuring continued functionality and rapid emergency response to the City. Due to the complexity and proprietary nature of the system and the specialized personnel, AT&T is the only company that can provide these services.

We look forward to your favorable reply.

Sincerely,



Dominic Savone



STATEMENT OF WORK

Purpose

The purpose of this Statement of Work ("SOW") is to provide extended maintenance support, as defined below and beyond the Parties' prior agreement, for the City of Chicago's end-of-life Motorola VESTA DMS call handling solution ("System") until such time as City of Chicago ("Customer") migrates and cuts over to the next generation ("NG") 911 Motorola VESTA NXT call handling solution or the equivalent. All work and payment will be completed under this SOW.

Scope of Work

Since VESTA DMS 3.x software support has an end date of 12/31/24, Customer requires extended maintenance support for the System until such time as the Customer migrates and cuts over to the NG 911 Motorola call handling solution. To provide the necessary assistance, AT&T agrees to use commercially reasonable efforts to provide ongoing maintenance and support for the System (hardware and software) for the next 24 months.

Microsoft Windows Server 2008 and Windows 7 are expired operating systems as mentioned in Microsoft article number 4456235 and 452875. Due to the effort to position call centers on the most current and fully supported versions of operating systems from Microsoft, Motorola Solutions recommends that VESTA DMS systems should move to a supported operating system. For systems with active VESTA DMS support and on expired operating systems, AT&T will agree to using best efforts to troubleshoot VESTA DMS software issues only but cannot guarantee software fixes or patches. AT&T will provide technical phone support, remote monitoring and hardware parts replacement subject to availability. Since both the servers and the workstations will not have the latest security patches or software updates on them, AT&T cannot be held responsible for any virus or cyberattack that may negatively impact the Customer's workstations or System. Customer must provide AT&T access to the impacted supported equipment for trouble shooting and repair. Failure to provide adequate access to the supported equipment may result in delays or the inability to trouble resolution.

Managed Services

Managed Services will be provided for the Customer's workstations, and specified servers in the price. Managed Services includes:

- Active monitoring - catches faults before they occur allowing potential issues to be resolved before they impact mission critical 9-1-1 operations.
- Antivirus updates - provides the latest security patches and updates while allowing the customer to maintain a "closed network" environment.

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Disaster Recovery

Disaster Recovery offers automatic system backups and snapshots of critical systems to a separate backup system that is located at the customer site. AT&T agrees to back up the Vesta Domain controllers, the main Domain controllers at the Enterprise level and Analytics database.

Extended Support for Key Servers

Every component the Customer utilizes for 9-1-1 is currently beyond standard support. All the Customer's hardware and software in use by its' current 9-1-1 system is discontinued and no longer supported by standard support efforts. Therefore, Motorola, in collaboration with AT&T, will provide Extended Support for specified servers as follows and will be reflected in the monthly price.

Extended Support provides direct access 24x7, including holidays, to a product expert.

- 15-minute response 24x7 for severity 1 incidents
- 24x7 4-hour on-site attendance for hardware repair

Extended Support for 12 VESTA DMS Servers for CPD, CFD, Training, and ARS sites, as well as one Domain controller server and one CCMIS server.

These servers were previously included under the manufacturer's warranty and basic support, which has expired. Due to the age of the equipment, it is critical to include support for this now. An extended server warranty is included to address hardware component failure at the server level. Onsite support, and replacement parts are offered if a failure occurs.

Extended Support for the 8 additional servers that are part of the VESTA Analytics site and VESTA Analytics Enterprise system, plus extended support for the VESTA Analytics SAN storage and its components.

Support for these servers was not on previous support quotes as the servers were included under the manufacturer's warranty and basic support, which has now expired. Due to the age of the equipment, it is critical to include support for this, therefore an extended server warranty is included to address hardware component failure at the server level. Onsite support, and replacement parts are offered if a failure occurs.

Hardware/Software to Be Supported

Vesta DMS Hardware/Software includes:

- Microsoft Windows operating systems for Vesta DMS*
- Software VESTA DMS 3.0 Service Pack 4*
- Hardware, Software, Services and Support necessary for OEMC to have operational efficiency at the desktop and server-level for Vesta DMS*

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- Vesta Analytics*
- AT&T and Motorola maintenance support for the Vesta DMS solution *
- Maintenance support for the CCMIS solution*
- Hardware and Software support for Vesta Analytics*
- The monthly service model pricing listed below includes the hardware and software extended maintenance support, spare parts and testing/configuration of the Vesta DMS 9-1-1 call-taking solution.

Solution Hardware

- Managed Services Monitoring & Response applications and Acronis Disaster Recovery Solution on Motorola certified HP DL380p Gen9 servers or later model with Windows Server 2008 R2 and associated router and firewall appliances.
- We will perform the hardware and software maintenance for CCMIS.

Chicago PD

- VESTA Servers HP DL380p Gen 9
- VESTA Workstations-HP RPS 5810 PC
- 22-inch monitors
- VESTA Analytics Standard / NMS Servers 42U 19in Cabinet

Chicago FD

- VESTA Servers HP DL380p Gen 9
- VESTA Workstations-HP RPS 5810 PC
- 22-inch monitors
- VESTA Analytics Standard / NMS Servers
- 42U 19in Cabinet

Chicago 311 Center

- VESTA Servers HP DL380p Gen 9
- VESTA Workstations-HP RPS 5810 PC
- 22-inch monitors
- VESTA Analytics Standard / NMS Servers
- 42U 19in Cabinet

Chicago Training Center

- VESTA Servers HP DL380p Gen 9
- VESTA Workstations-HP RPS 5810 PC
- 22-inch monitors
- VESTA Analytics / NMS Servers
- 42U 19in Cabinet

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Chicago Development Test Lab

- VESTA Servers HP DL380p Gen 9
- VESTA Workstations-HP RPS 5810 PC
- 22-inch monitors

Chicago OEMC

- VESTA Workstations-HP RPS 5810 PC
- 22-inch monitors
- VESTA Analytics Enterprise Application server HP DL380p Gen 9
- VESTA Analytics Enterprise reporting server HP DL380 Gen 9
- VESTA Analytics Data Warehouse Server Equipment
- VESTA Enterprise Domain Controller HP DL380p Gen 9
- NMS Server
- SAN
- VESTA Analytics Printer

Solution Software

- Windows Server 2008 R2 Operating System on Vesta Servers
- Windows Server 2008 R2 Operating System on domain controller servers
- Windows 7 Operating System on the Vesta workstations
- Upgrade Vesta software to VESTA DMS 3.0 SP4
- Upgrade Aurora software to Vesta Analytics
- Windows Server 2012 Enterprise Operating System on the Vesta Analytics Standard Server
- Windows Server 2012 Enterprise Operating System on Vesta Analytics Enterprise Servers
- CCMIS Software

Disclaimer

AT&T offers no warranties regarding the System and the Parties agree that AT&T is not liable for any damages or losses resulting from any failure of the System or duties beyond the obligation to provide commercially reasonable efforts to maintain and support the System.

The Parties understand and agree that any terms in existing agreements between the Parties that may be interpreted as contrary to these requirements are superseded by what is agreed to in his SOW and any agreements are amended by this provision.

AT&T no longer supports servers, workstations or workstation peripherals (including Audio Control Unit, jackboxes, CP-101, and the A/B switch) for VESTA DMS 3.x. It is the customer's responsibility for replacement or repair of these hardware components.

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Pricing and Payment

Hardware/Software Service Model Pricing will be for a period of 24 months for a total monthly price of \$375,000 per month \$9,000,000 for 24 Months. Payment terms will be reflected in the Pricing Schedule.

Jennifer Kuceba
X Jennifer J Kuceba
AT+T, Inc

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