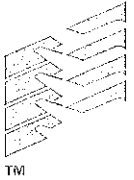


From: WHITE, PAULETTE
Sent: Friday, November 13, 2015 4:25 PM
To: Berlin, Steve
Subject: Re: HELLO from LAX

Hello Steve, I just wanted to follow up with you on my recent trip to LAX from October 26-31. All expenses are within the allowable per diem amounts according to City of Chicago travel policy, and will be reimbursed by LAWA. Please let me know if you have any question or need me to provide any additional information.

- 5 days hotel accommodations at the Hilton Los Angeles Airport (\$867.75)
- Parking for 1 day (\$28.99)
- Lunch provided on site, Breakfast and Dinner (\$103.82)
- Round trip Airline ticket on American Airlines (\$466.20) to be reimbursed to City of Chicago
- Airline Baggage Fees (\$50.00)

Thank you
Paulette White
Chicago Department of Aviation



Los Angeles
World Airports

October 19, 2015

Mr. Richard Edgeworth,
Chief of Safety and Security – Public Safety Bldg. #850
Chicago Department of Aviation
10601 W. Higgins
Chicago, Illinois 60666

LAX
LA/Ontario
Van Nuys
City of Los Angeles

Eric Garcetti
Mayor

Board of Airport
Commissioners

Sean O. Burton
President

Valeria C. Velasco
Vice President

Jeffery J. Daar
Gabriel L. Eshaghian
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Nolan V. Rollins
Dr. Cynthia A. Telles

Deborah Flint
Executive Director

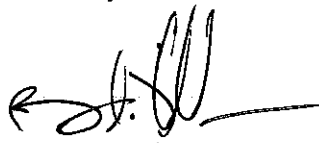
Dear Mr. Edgeworth,

I am the Assistant Chief of Los Angeles World Airports Police Department's Homeland Security and Intelligence Section (LAWAPD-HSS/Intel). In March of this year, I accompanied LAWAPD's Chief Patrick Gannon on a tour of a few Category-X international airports, and if you recall, you hosted us and ensured we received an up-close and personal look at various security operations. One of the areas of significance to us during our visit was the Credentialing Operations/Badge Office. We were quite impressed with your Airport Operations, specifically the expertise of the badge operations which are similar to what we envision for the LAWA Badge Office.

Therefore, we are requesting the assistance of your subject matter expert (SME), Paulette White, to travel to LAX and examine and critique our new computer credentialing system and the daily badge operations to identify ways to streamline processes for better efficiencies. We found Ms. White to be extremely knowledgeable and she can provide specific concrete recommendations on impact issues such as facility locations, staffing, equipment, training and other ancillary duties that impede processing and through put. We anticipate that we would need Ms. White's assistance for a period of 5 days from Oct. 26th through Oct. 30th. All expenses associated with her visit will be paid for by LAWA and coordinated with the appropriate fiscal office at Chicago O'Hare.

I can be contacted at (424) 646-8244 or via email at emcquire@lawa.org.

Sincerely,


Ethel L. McGuire
Assitant Chief of Airport Police
Los Angeles World Airports

ELM: ir

