

-----Original Message-----

From: Marissa Leezer [<mailto:leezer09@att.net>]

Sent: Monday, August 26, 2019 1:04 PM

To: Steve Berlin

Cc: Marissa Leezer

Subject: APCO trip

Good afternoon! August 10-15th I attended the 2019 APCO international conference in Baltimore as their guest and recipient of the Telecommunication of the Year award. Attached is a list of courses I also attended while there and included in my prize packet. It was an honor to represent this agency and state at this event.

Thank you,  
Marissa Leezer



Welcome Back, Marissa!

Log Out

<b>APCO 2019</b>	
<b>Marissa Leezer</b>	Mobile App Username: 24425
	8/11/19 - 8/14/19

- Reg Info
- Sessions
- Contact Info
- Fees & Payments
- Transcript

Total Cost: **\$0.00** Total Paid: **\$0.00** Total Due: **\$0.00**

Quickly Jump to Edit:

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- Session Evaluations
- Registration/Program Details

Session Evaluations	
<b>Print your certificate (General CEU)</b>	
Click here to choose the sessions you attended	
Session	Date
✓ Random Acts of Kindness: Recognizing Telecommunicators in Public Safety	Wednesday, August 14, 2019 10:15 AM
✓ The Jaded Dispatcher: Burnout Mitigation	Wednesday, August 14, 2019 3:00 PM
✓ Exploring the Challenges of Multimedia in the PSAP	Wednesday, August 14, 2019 1:45 PM
✓ Food For Thought Luncheon: Striking a Balance (Ticket Required)	Wednesday, August 14, 2019 11:30 AM
✓ Defusing Comm Center Conflict	Tuesday, August 13, 2019 1:30 PM
✓ Distinguished Achievers Breakfast: Team Building: Building a "We" Environment in an "I" World. (Ticket Required)	Tuesday, August 13, 2019 8:00 AM
✓ The Impact of 3D Location Technology on Public Safety and First Responders	Tuesday, August 13, 2019 2:45 PM
✓ Opening General Session & Keynote: Lessons of Leadership and Management: Looking at Ike's Life as a General and President and How That Translates to Today	Monday, August 12, 2019 8:30 AM
✓ Imagine Listening: Your Worst Day Is Our Everyday	Monday, August 12, 2019 4:30 PM
✓ Lead From the Back: How to Inspire a Culture of Accountability	Monday, August 12, 2019 2:00 PM
✓ A Parent's Worst Nightmare: Are You Prepared to Receive a Missing Child 9-1-1 Call?	Sunday, August 11, 2019 9:30 AM
✓ The Communication Deficit: 9-1-1 and Autism Spectrum Disorder	Sunday, August 11, 2019 2:45 PM

