



City of Chicago
Richard M. Daley
Mayor



Department of Water Management
Thomas H. Powers, P.E.
Commissioner

WATER MANAGEMENT CUSTOMER NOTICE

March 3, 2011

Dear Neighbor,

At Alderman Dixon's request, I am providing you with information regarding a sewer construction project in your neighborhood. I want to be certain you are well informed about the project, and that you know where to call if you have any questions or concerns.

A new tumbling basin will be installed at W. Cermak Road and S. Kostner Avenue. A connection to the existing sewer will also be made. Following this preliminary construction, our crews will be installing a new sewer in W. Cermak Road, from S. Kildare Avenue to 50' east of S. Kostner Avenue; in S. Kildare Avenue, from W. Cermak Road to 560' south; in S. Kirkland Avenue, from W. Cermak Road to 680' south; and in S. Kolin Avenue, from W. Cermak Road to 670' south. The old pipe dates back to 1899 and needs to be replaced.

We are coordinating with Alderman Dixon's office, and she has made clear we are to put great importance on your convenience and the quality of life in this neighborhood through the whole term of this project. Good communication is the key.

I have asked my staff to assemble the attached information for you and to monitor the project closely. We know that construction always involves inconveniences and noise. We will do everything possible to minimize inconvenience and noise and to conduct ourselves as good and thoughtful neighbors in the course of our presence on your street.

If you have questions or comments about the project, please feel free to contact Assistant Commissioner Tom LaPorte at 312-742-1029 at any time, you may leave a message.

Thank you for your understanding and good will.

Sincerely,
Thomas Powers
Commissioner

cc: Alderman Sharon Denise Dixon
24th Ward



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Do you wonder what was happening in 1899? That's the year the old sewer main was installed beneath your street. Among other things:



ALFRED HITCHCOCK

- **The pain reliever acetylsalicylic acid was named “aspirin” and sold by Bayer around the world.**
- **The first auto repair shop opened in Boston.**
- **The Gideon Society was established to place Bibles in hotels.**
- **Carnation processed its first can of evaporated milk.**
- **Voting machines were approved by the U.S. Congress for use in federal elections.**
- **The Bronx Zoo opened in New York.**
- **Filmmaker Alfred Hitchcock was born.**



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CERMAK SEWER PROJECT PROJECT DESCRIPTION

Project: A private contractor will install a new tumbling basin and make the connection at W. Cermak Road and S. Kostner Avenue. Following, the Department of Water Management will be installing a new sewer in W. Cermak Road, from S. Kildare Avenue to 50' east of S. Kostner Avenue; in S. Kildare Avenue, from W. Cermak Road to 560' south; in S. Kirkland Avenue, from W. Cermak Road to 680' south; and in S. Kolin Avenue, from W. Cermak Road to 670' south.

Reason: The old sewer pipe dates back to 1899 and needs to be replaced. The area bounded by Cermak on the north, Ogden on the south, Keeler on the east, and Kirkland on the west will benefit from improved drainage and reduced risk of flooding.

Timing: Preliminary construction will start March 14, with completion anticipated for late April. Installation of the new sewer pipe will begin in early May, and we expect this be completed in August. Restoration of the street and damaged sidewalks/parkways will follow. Dates may change depending on weather and other factors. If there is any appreciable change, we will notify you.

Traffic: Our excavation and the equipment involved all take up space, and safety, of course, is the foremost consideration. We may have some closures to "through traffic", but you will always have access to your property. Eastbound traffic on Cermak Road at Kostner will be detoured.

Parking: We will post our work area for "No Parking" as needed, during work hours. We are agreeable to parking outside of those hours, but will have to insist that cars be moved by the start of the next workday. We will try to preserve as much parking as we can.

CONTACT NUMBERS

**24-HOUR SERVICE AND INFORMATION LINE
3-1-1**

**ALDERMAN SHARON DENISE DIXON
773-522-2430**

**ASSISTANT WATER MANAGEMENT COMMISSIONER TOM LAPORTE
312-742-1029**



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CERMAK SEWER PROJECT FREQUENTLY ASKED QUESTIONS

Will our sewer or water service be interrupted? Neither should be. But we can't be absolutely certain. Whenever you are doing heavy construction, there are bound to be surprises. Sometimes we find a water service from a house well away from where our records indicate it is. Sometimes, old pipes are brittle and prone to breaking when there is the vibration of digging.

Will I get notice if there is a shutdown? We will try to give you notice prior to a shutdown. But it all depends on the circumstances. If necessary, we will perform the emergency shutdown immediately and then tell you about it. Safety and avoiding property damage are prime considerations.

What about restoration of curb and parkway damage? When we finish the job, we will pave the street and address curb and parkway issues. We promise to leave your parkway and curb at least as good as we found them.

What about improvements I've made in the parkway? If there are ornamental plants, brickwork, sprinkling systems, etc., in your parkway, we certainly try to avoid them. The City of Chicago, however, cannot assume responsibility for privately made improvements. We will work with you to avoid any problems along these lines.

Why should I be nice about this? We are renewing your neighborhood and helping reduce the risk of local flooding during heavy rain. We intend to be good neighbors, although we are aware that our work is inherently disruptive. We will work with neighbors, Alderman Dixon, and others, to ensure that this disruption is minimal and that the experience is as agreeable as possible.